

# SILVER LINING

CUSTOM WESTERN SHOW APPAREL

**Payment** - A 50% deposit is required for custom orders before we can begin working on the order. The remainder of the balance, tax and shipping, is due before we ship the item to you.

**Shipping** - We will generally ship your item via a ground carrier service however overnight or other shipping options are available upon request. All shipping charges are the responsibility of the buyer.

**Alterations** - Due to body styles, garment material and shirt styles, a garment may not fit as expected. Alterations made to premade apparel is available on some garments at the expense of the buyer. In the event that measurements given to Silver Lining by the buyer, for a custom order, do not match those of the garment, within reason of up to 1â€ Silver Lining assumes responsibility for alterations and shipping costs for up to 30 days after buyer receives garment. If a garment matches the measurements received by Silver Lining, but then needs alterations, they are available at the buyer's cost. After 30 days, buyer is responsible for alteration & shipping costs on all garments.

**Custom Orders** - Custom orders are non-refundable since they were made based on an individual's specific colors, design specs, size and measurements.

**Pre-Made Apparel** - Silver Lining will issue a refund for any pre-made items that are returned within thirty (30) days of receipt. Buyer is responsible for return shipping.

All information obtained by Silver Lining from you via email, forms or phone calls is used for the sole objective of meeting your needs as a client. We will use this information to contact you regarding an inquiry, order or other business you have initiated with us. We will not share or distribute this information to third parties, nor will we share your email address with anyone. If you feel that we are not abiding by this policy, please contact us immediately via telephone at 360-387-3537 or email [info@shopsilverlining.net](mailto:info@shopsilverlining.net).

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